



www.PreventLoanScams.org



1 Before you fill out this form:



- 1) Did anyone offer to help modify your mortgage, either directly, through advertising, or by other means such as a flyer?
2) Were you guaranteed a loan modification or asked to do to any of the following: pay a fee, sign a contract, redirect mortgage payments, sign over title to your property, or stop making loan payments?

If the answer to both questions is no, you do not need to submit this form.

NOTE: This form is designed to provide a way to submit a complaint regarding companies or individuals that may be fraudulently or illegally claiming they can help you obtain a loan modification or avoid foreclosure.

2 Information about Person Who Offered Help

If you paid a fee check here: How much? \$

Did you pay before any services were provided? YES NO

If you were guaranteed a loan modification, check here:

What services did the company or individual offer? (check all that apply)

- Loan Modification assistance/consulting
Foreclosure relief/consulting
Legal Representation
Offer to purchase homeowner's property
Refinancing
Bankruptcy

If you signed a contract, did the person perform the services agreed to in the contract? YES NO

When was your last contact with the person?

3 Contact Information for Person Who Offered Help

Company/Individual Name:

Main Contact (if different than company/individual):

Address:

City: State: Zip:

Phone:

Email:

Website:

4 Homeowner Information

\* Required

First Name\*:

Last Name\*:

Email:

Phone\*:

Address of Property:

City: State\*: Zip\*:

Homeowner race/ethnicity (not required):

- American Indian or Alaska Native
Hispanic/Latino
White/Caucasian
Asian
Native Hawaiian/Other Pacific Islander
Other
Black/African-American
Prefer not to say

# Loan Modification Scam Prevention Network

## 5 Other Relevant Information

Please use this space to include any other relevant information. For example, how you were contacted or how you paid.

## 6 Contact Information—for this form to be processed, you must fill out (a), (b), or (c) below.

(a) I am the homeowner and my contact information is listed in section 4 on the previous page—check here:

(b) I completed this form on behalf of a family member or friend. My contact information is:

First Name\*: \_\_\_\_\_

Last Name\*: \_\_\_\_\_

Email: \_\_\_\_\_

Phone: \_\_\_\_\_

(c) I am a counselor, lawyer, or volunteer, and I filled out this form on behalf of a homeowner.

My company/organization's contact information is:

Group/Organization Name\*: \_\_\_\_\_

Email: \_\_\_\_\_

City\*: \_\_\_\_\_ State\*: \_\_\_\_\_ Zip\*: \_\_\_\_\_

Phone: \_\_\_\_\_

## 7 TO SUBMIT THIS COMPLAINT YOU MUST READ AND RESPOND TO BOTH:

ARE YOU willing to be contacted by the Loan Modification Scam Prevention Network, including the Lawyers' Committee for Civil Rights Under Law and their legal volunteers, for a follow up interview concerning information provided in this form about the potential mortgage rescue scam?

(Please note: Selecting yes does not guarantee that homeowner will be contacted for follow-up.)

YES  NO

ARE YOU willing to have this information shared with state and federal agencies and our coalition partners involved in the enforcement of laws banning mortgage rescue scams?

(Please note: If homeowner agrees to such sharing, the information in this complaint form will be entered into the Federal Trade Commission's Consumer Sentinel Network, a secure online database that is used by thousands of civil and criminal law enforcement authorities worldwide. The FTC does not resolve individual consumer complaints but this information can be valuable to law enforcement in efforts to stop mortgage rescue scams.)

YES  NO

### To Return Completed Form:

#### Mail to:

Loan Modification Scam Prevention Network—Intake  
Lawyers' Committee for Civil Rights Under Law  
1401 New York Ave NW, Suite 400  
Washington, DC 20005

Scan and email to: [info@preventloanscams.org](mailto:info@preventloanscams.org)

Fax to: 202-783-0857 (ATTN: LMSPN Intake)

#### Fill out this form online at:

<http://intake.preventloanscams.org>