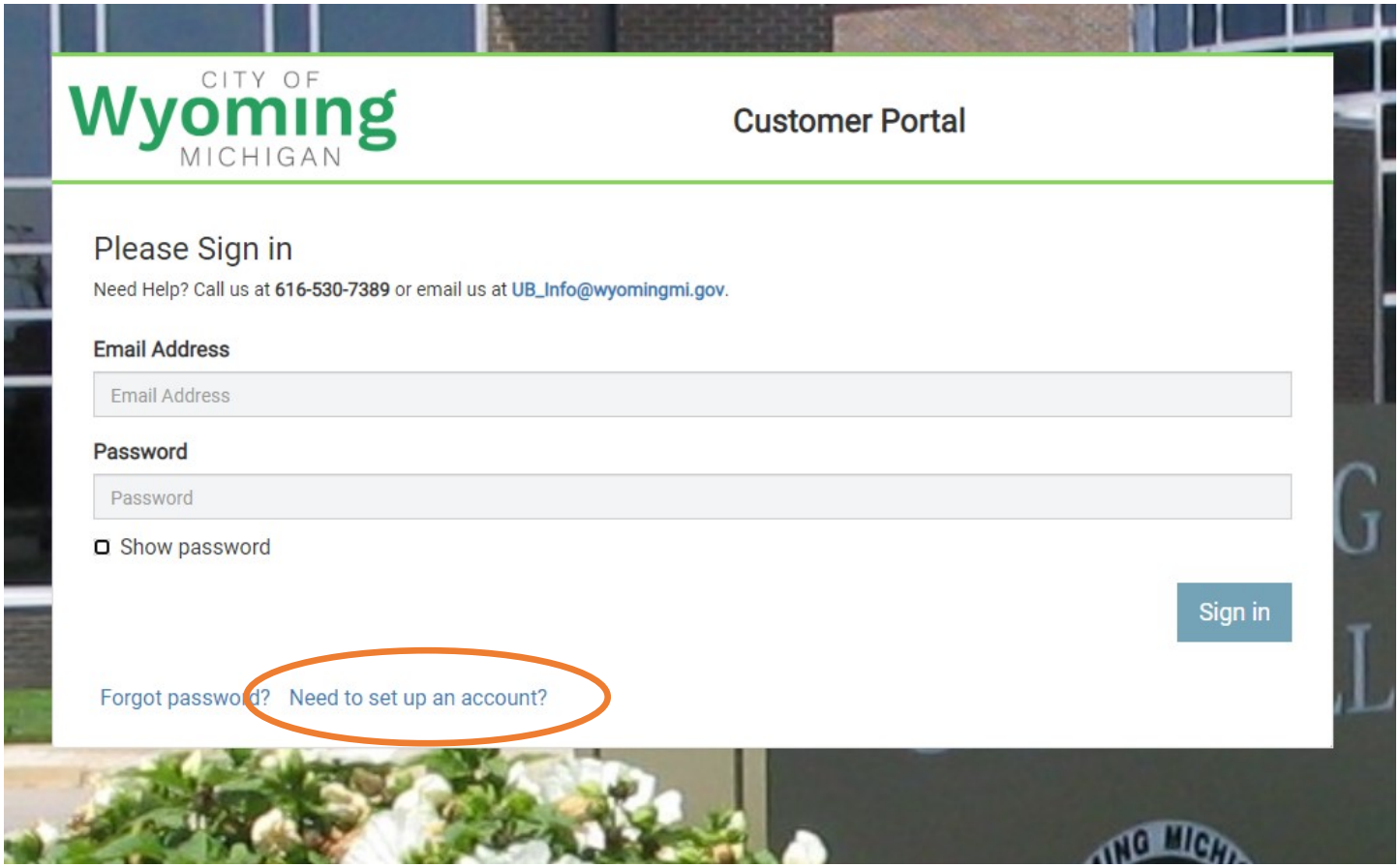
CITY OF WYOMING – AUTOMATED METER READING CUSTOMER PORTAL

In conjunction with Automated Meter Reading device installation, we are excited to offer online access to your water usage. This website also allows you to set up notifications and alarms for specific usage thresholds and monitor hourly water use.

To sign up, visit our website at:

https://my-wymi.sensus-analytics.com/ And click "Need to set up an account?"



You will be asked to accept terms and conditions, and enter your e-mail address.
You will receive a confirmation e-mail. Click the link to confirm your e-mail address.

CITY OF Wyoming MICHIGAN

Please complete signup for Wyoming, MI Customer Portal

Welcome to the Wyoming, MI Customer Portal. To complete the signup process, please click the link below or copy the URL into a web browser.

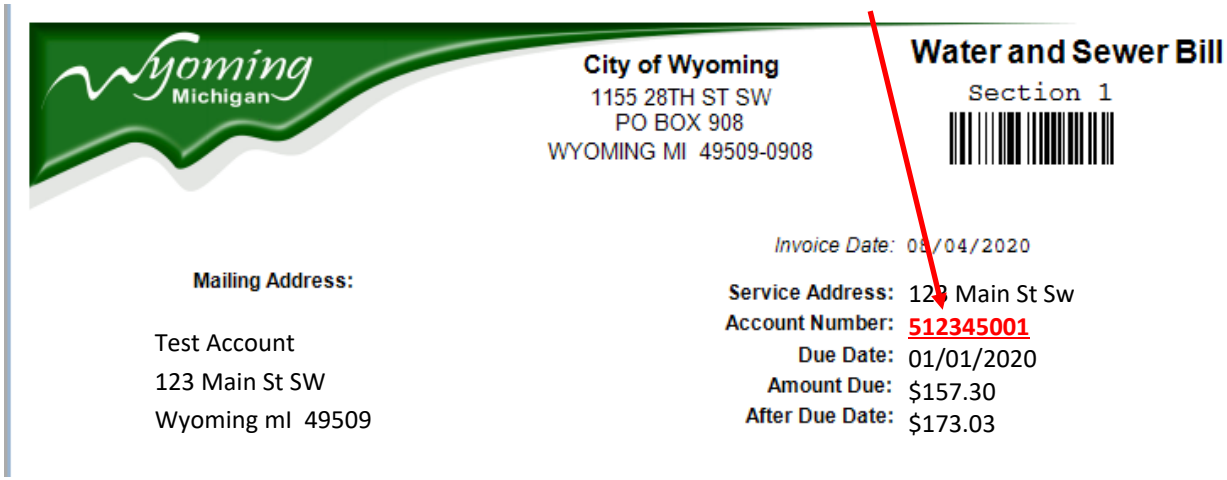
https://my-wymi.sensus-analytics.com/login.html#/completeSignup/c2hhZmZlcnR3b3JrQGdtYWlsLmNvbXwxNTk2NjQ3MjE0OTk1fFRRMGZ4STFTSmhFa3ZBamw4SVV3UVZCcG52R
dTYi8yUmo5ZlpOMjA9

This link will expire in 24 hours.

Questions? Please email us at UB_Info@wyomingmi.gov or call 616-530-7389.

This email was sent by Wyoming, MI Customer Portal.

To complete account set up, you will need to enter your **account number** (found on your Utility Bill)



Wyoming Michigan

City of Wyoming
1155 28TH ST SW
PO BOX 908
WYOMING MI 49509-0908

Water and Sewer Bill

Section 1

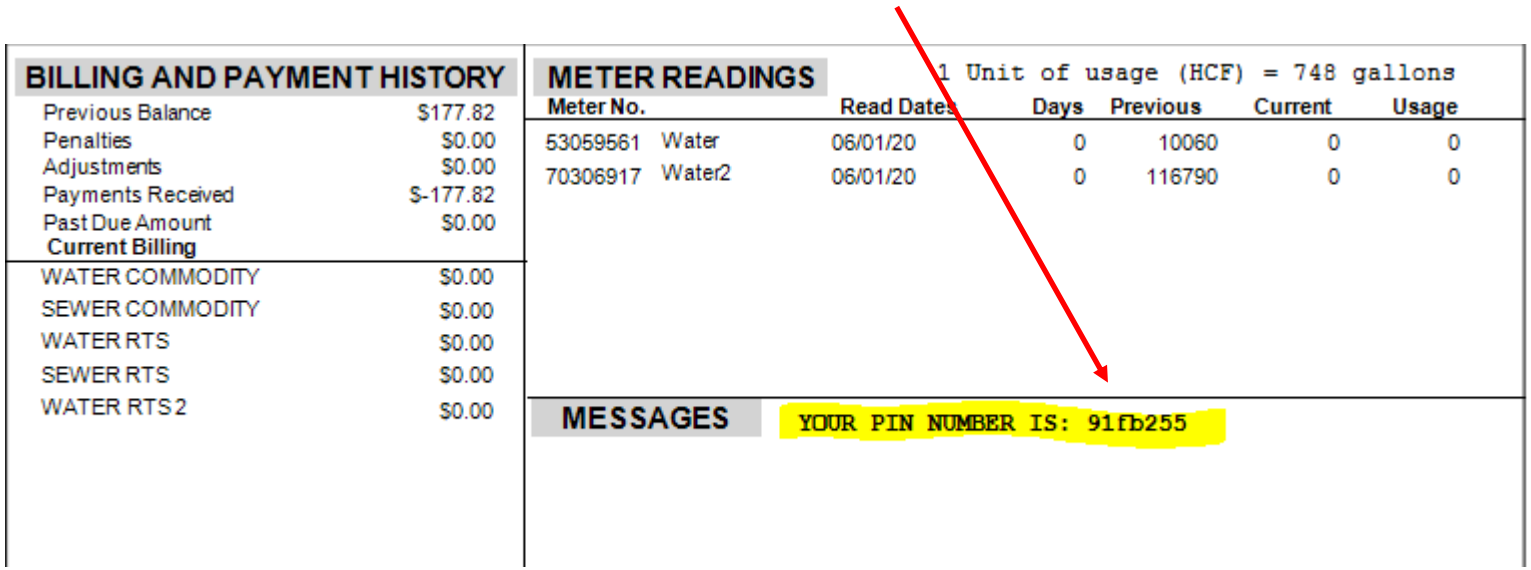
Invoice Date: 05/04/2020

Mailing Address:

Test Account
123 Main St SW
Wyoming mI 49509

Service Address: 123 Main St Sw
Account Number: 512345001
Due Date: 01/01/2020
Amount Due: $157.30
After Due Date: $173.03

And your "**Security Token**" is your PIN number. Your **PIN number** will appear about half way down on your Utility Bill.



BILLING AND PAYMENT HISTORY

Previous Balance	$177.82
Penalties	$0.00
Adjustments	$0.00
Payments Received	$-177.82
Past Due Amount	$0.00
Current Billing	
WATER COMMODITY	$0.00
SEWER COMMODITY	$0.00
WATER RTS	$0.00
SEWER RTS	$0.00
WATER RTS 2	$0.00

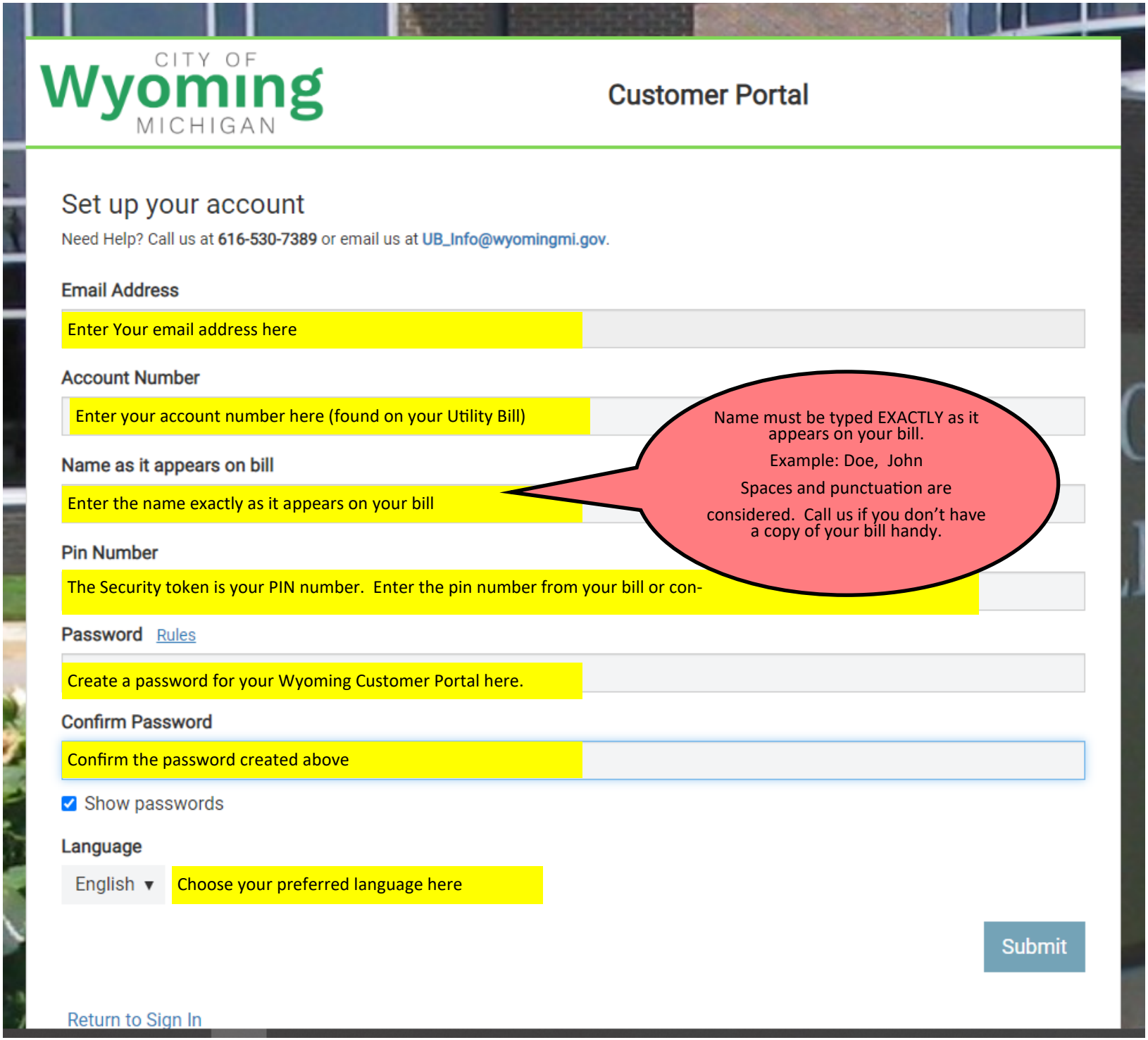
METER READINGS

1 Unit of usage (HCF) = 748 gallons

Meter No.		Read Dates	Days	Previous	Current	Usage
53059561	Water	06/01/20	0	10060	0	0
70306917	Water2	06/01/20	0	116790	0	0

MESSAGES YOUR PIN NUMBER IS: 91fb255

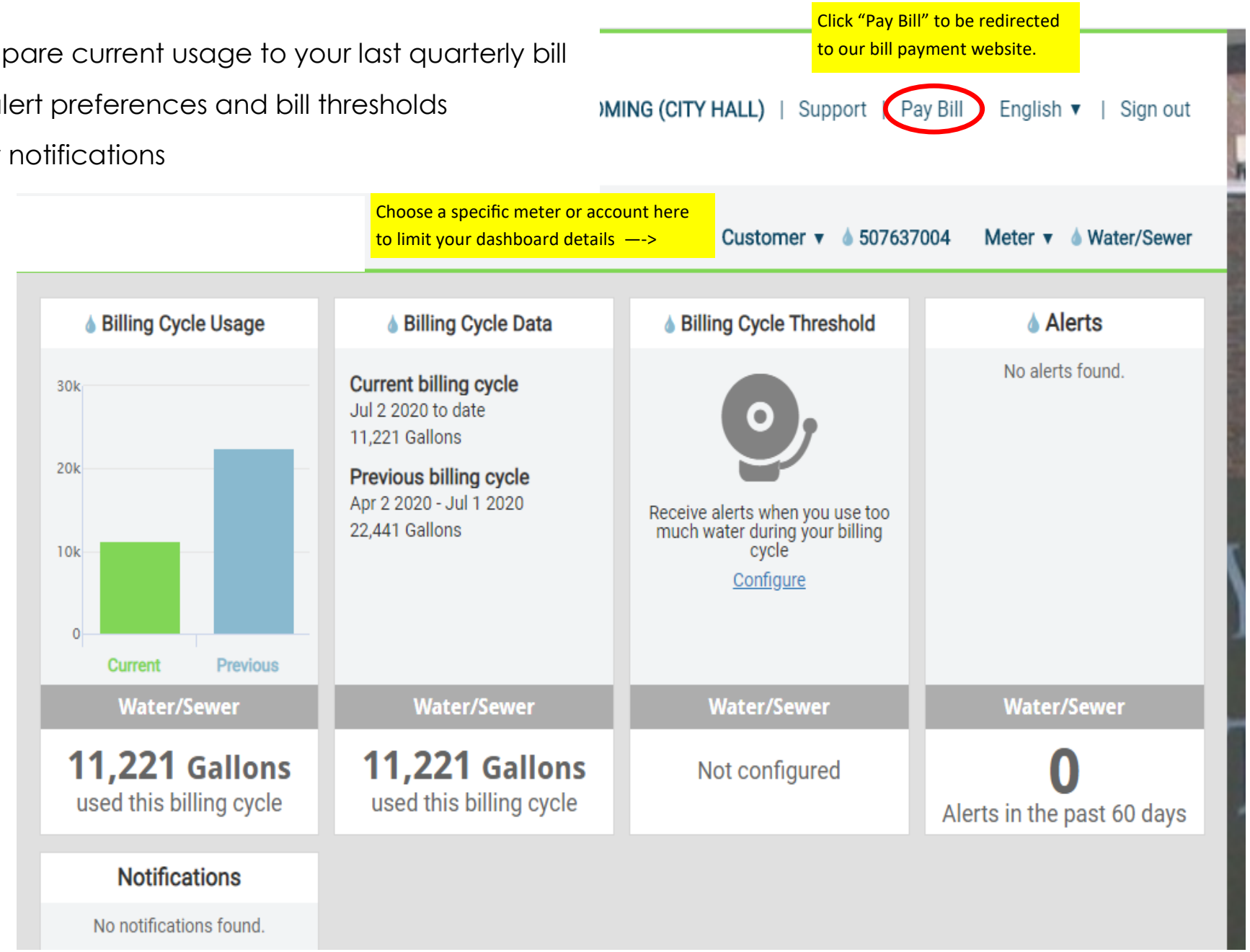
If you do not have a bill with this information, contact our office at 616-530-7389 for the information.


CITY OF
Wyoming
MICHIGAN
Customer Portal
Set up your account
Need Help? Call us at 616-530-7389 or email us at UB_Info@wyomingmi.gov.
Email Address
Enter Your email address here
Account Number
Enter your account number here (found on your Utility Bill)
Name as it appears on bill
Enter the name exactly as it appears on your bill
Name must be typed EXACTLY as it appears on your bill.
Example: Doe, John
Spaces and punctuation are considered. Call us if you don't have a copy of your bill handy.
Pin Number
The Security token is your PIN number. Enter the pin number from your bill or con-
Password Rules
Create a password for your Wyoming Customer Portal here.
Confirm Password
Confirm the password created above
Show passwords
Language
English
Choose your preferred language here
Submit
Return to Sign In

CUSTOMER PORTAL DASHBOARD

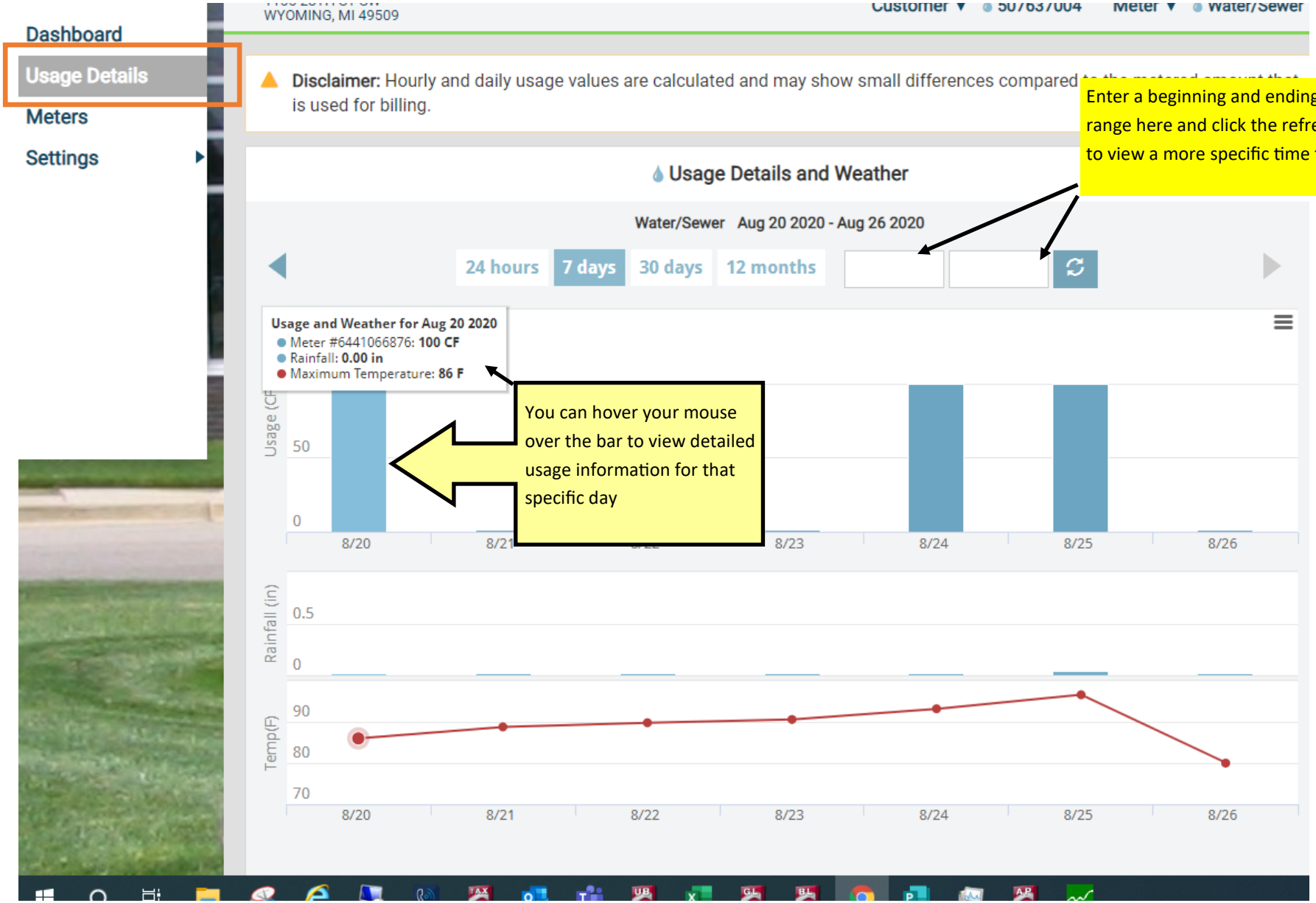
From the Dashboard you can:

- Compare current usage to your last quarterly bill
- Set alert preferences and bill thresholds
- View notifications



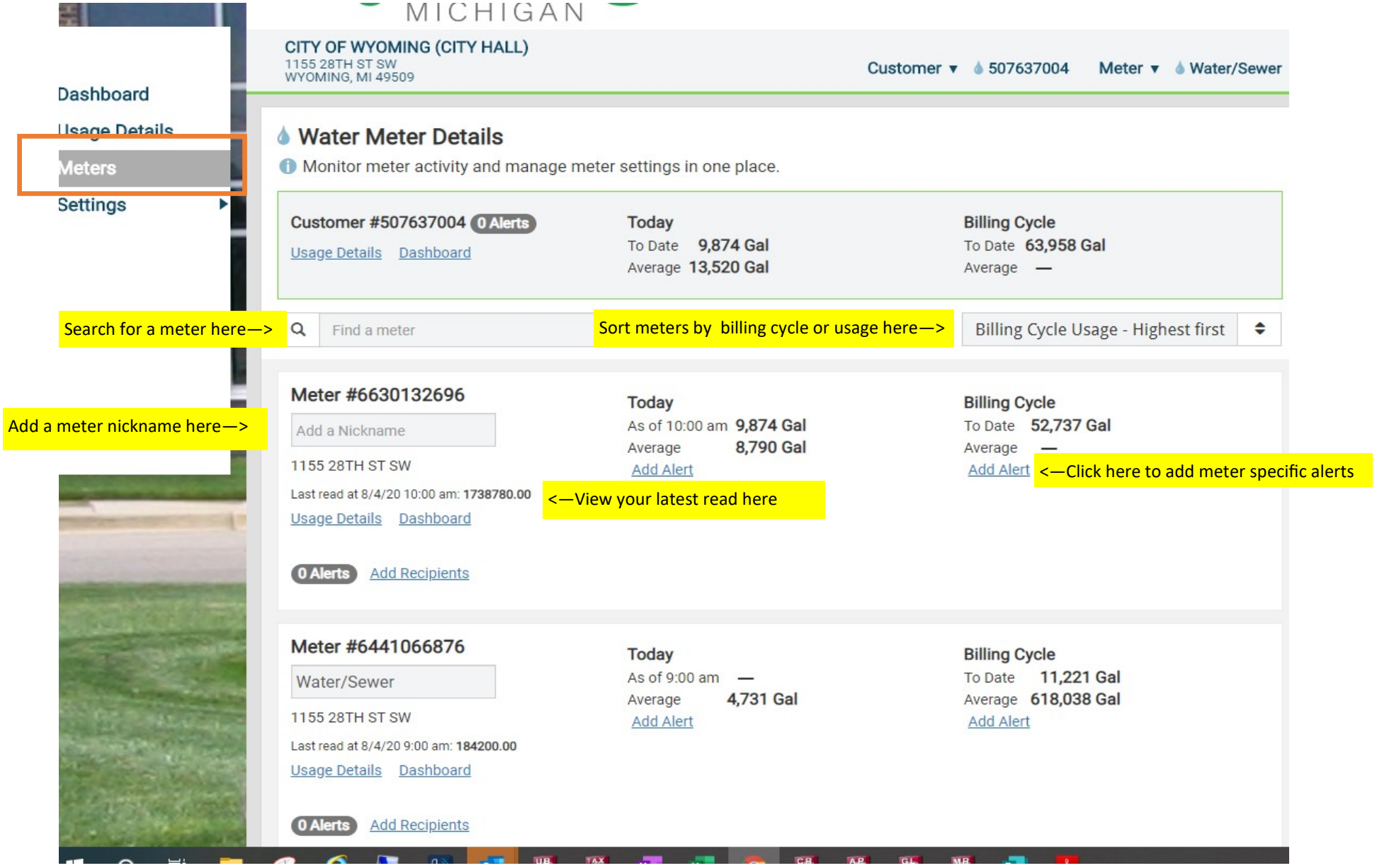
USAGE DETAILS

Here you can view a graph of usage over a specified time frame in conjunction with corresponding temperatures and rainfall.

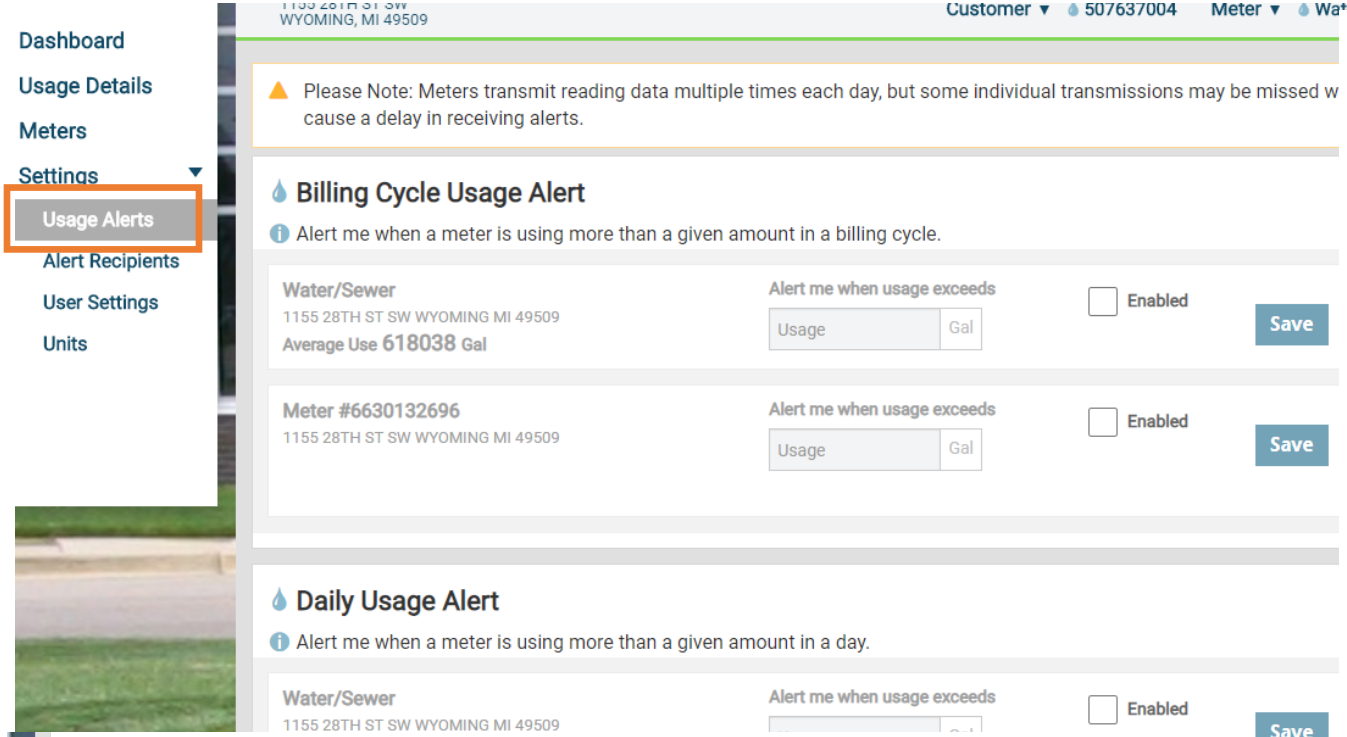


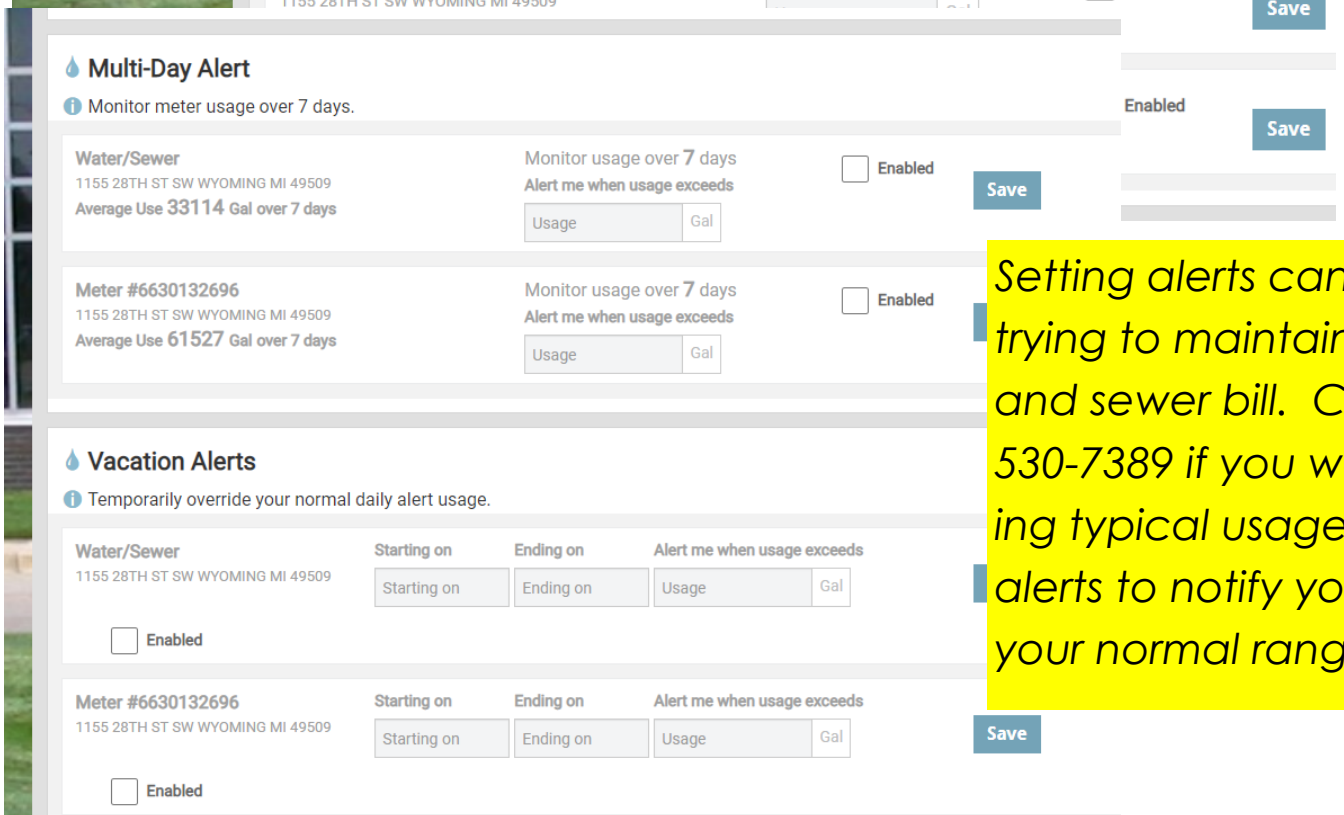
METERS

From the Meters screen you can view usage details by meter, and provide a 'nickname' for each meter. This is convenient if you have multiple meters, such as a sprinkling meter in addition to your water and sewer meter, or multiple accounts. You can also view your latest reading for each meter.



SETTINGS– USAGE ALERTS





On this page you can set usage alerts by meter.

By Billing Cycle– set the threshold for which you want to be alerted when usage exceeds this amount during the billing cycle

Daily Usage—set the daily threshold and you will be notified if usage exceeds this on a daily basis.

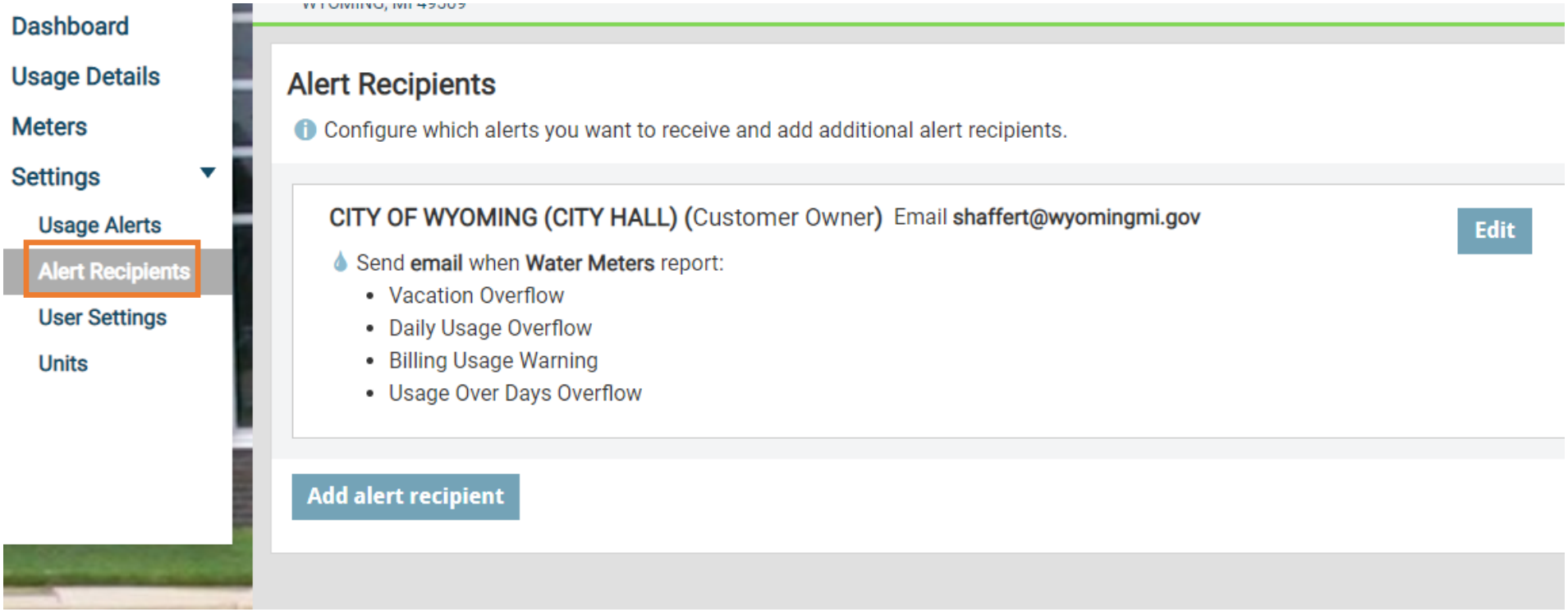
Multi– Day—set a specified usage alert for weekly monitoring.

Vacation Alerts—set the date range when you will be away from home and override your typical daily usage alert. You can set this to "0" if you expect no water usage, and want to be alerted if any water passes through the meter.

Setting alerts can be helpful when you are trying to maintain a budget for your water and sewer bill. Contact our office at 616-530-7389 if you would like help in determining typical usage patterns in order to set alerts to notify you when usage exceeds your normal range.

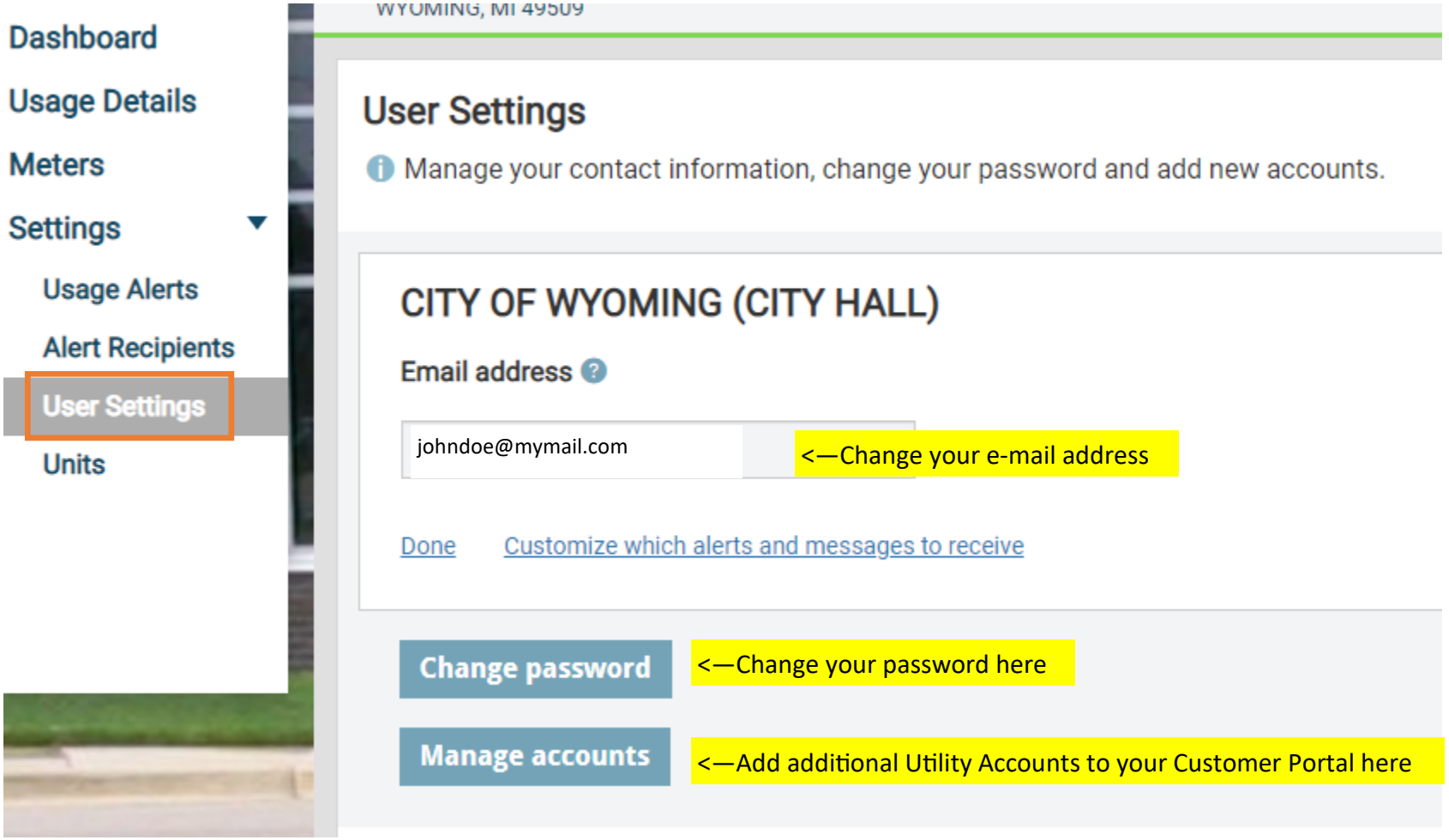
SETTINGS– ALERT RECIPIENTS

Here you can arrange for e-mails to be sent to specific e-mail addresses for each type of alert.



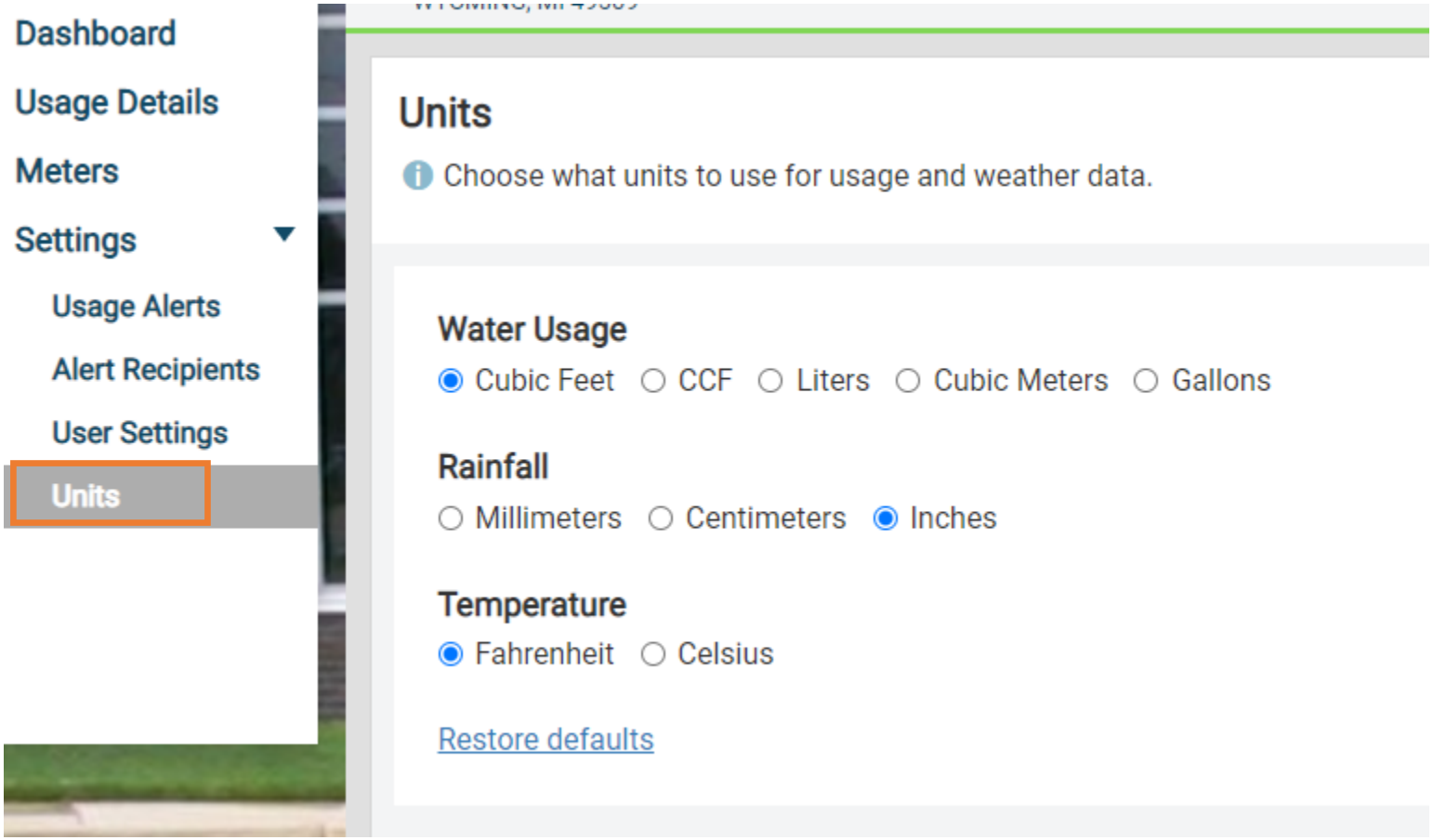
SETTINGS– USER SETTINGS

Here you can change your e-mail address, change your password or add additional accounts.



SETTINGS– UNITS

The City of Wyoming bills in units of 100 cubic feet, or CCF. If you prefer to compare usage to your billings, you should use CCF as your preferred unit. If you prefer to see usage in gallons, feel free to change your preference here. You can also specify preferred units for Rainfall and Temperature here.



For reference:

1 Cubic Foot=7.48 gallons

100 Cubic feet (CCF) = 748 gallons.